

# HeadMeds.co Terms and Conditions

**Last Updated:** [Insert Date]

Welcome to HeadMeds.co (“HeadMeds,” “we,” “us,” or “our”). These Terms and Conditions (“Terms”) govern your access to and use of the HeadMeds website, mobile applications, products, services, and any content provided through our platforms (collectively, the “Service”). By accessing or using our Service, you agree to be bound by these Terms. If you do **not** agree with these Terms, you must not access or use the Service.

## 1. Acceptance of Terms

By clicking “I Agree,” checking a related box, using any acceptance protocol presented through the Service, or by accessing or using the Service in any manner, you acknowledge that you have read, understood, and agree to be bound by these Terms in their entirety.

## 2. Eligibility

The Service is intended for users who are at least 18 years of age or the age of majority in their jurisdiction. By using the Service, you represent that:

- You are at least 18 years old (or the age of majority in your jurisdiction);
- You have the legal authority to enter into this agreement;
- If you are using the Service on behalf of another person, you are authorized to do so.

## 3. Changes to Terms

We may modify these Terms at any time without prior notice by posting updated Terms on the Service. Your continued use of the Service after changes are posted constitutes acceptance of the updated Terms.

## 4. Description of the Service

HeadMeds provides telehealth, prescription fulfillment coordination, health assessments, wellness products, and related information and services through our online platforms. We facilitate connections with licensed healthcare providers (“Providers”) and may partner with third-party pharmacies, laboratories, and vendors to provide products and services.

## 5. Telehealth and Medical Services

- HeadMeds is not a healthcare provider and does not provide medical advice or diagnosis.
- Telehealth services are provided by licensed Providers who independently determine whether a prescription is appropriate based on your submitted information and consultation.
- Telehealth services may involve certain risks and limitations. If you are experiencing a medical emergency, seek in-person emergency care or call your local emergency number immediately.

## 6. User Accounts

To access certain features of the Service, you may be required to register an account. You agree to:

- Provide accurate, current, and complete information;
- Maintain the security of your account credentials;
- Notify us immediately of any unauthorized use.

We reserve the right to suspend or terminate accounts for breach of these Terms.

## 7. Subscription Products and Payments

Some products and services are offered on a subscription basis. By enrolling in a subscription, you authorize recurring charges to your payment method. **Subscription terms include:**

- Automatic renewal until cancellation;
- Charges that may occur up to 2 days before renewal to facilitate continuity;
- Cancellation requests must be submitted prior to the next billing cycle.

We do not guarantee refunds for partially used subscription periods except as required by law or at our discretion.

## 8. Third-Party Providers and Partners

Third-party pharmacies, laboratories, and Providers offering products or services through the Service are independent entities. HeadMeds has no control over their professions, practices, or services and is not liable for any outcomes related to their services.

## 9. Intellectual Property & Content

The Service and all content, including trademarks, logos, text, graphics, and software, are owned by HeadMeds or its licensors. You are granted a limited, non-exclusive, revocable license to access the Service for personal use.

## 10. Privacy and Protected Information

Your use of the Service is also governed by our **Privacy Policy**, which explains how we collect, use, and disclose your personal information. Certain medical or health information may be subject to additional protections under applicable law.

## 11. Limitations and Disclaimers

- The Service is provided “as is” and “as available” without warranties of any kind, express or implied.
- HeadMeds does not guarantee the accuracy, completeness, or reliability of any content or service.

- We disclaim liability for any loss, injury, or damages arising from use of the Service to the fullest extent permitted by law.

## **12. User Conduct**

You agree not to use the Service:

- For unlawful or unauthorized purposes;
- In a way that could damage or impair the Service;
- To access data or systems you are not authorized to access.

## **13. Dispute Resolution**

Unless you opt out in writing as permitted, any dispute between you and HeadMeds arising out of or related to these Terms or the Service will be resolved by binding arbitration. This means:

- You waive the right to a jury trial;
- You waive the right to participate in class actions.

## **14. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the state in which HeadMeds is headquartered, without regard to conflict of law principles.

## **15. Severability**

If any provision of these Terms is held invalid or unenforceable, that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions will remain in full force and effect.